

Introduction

This Customer Notice is issued to inform LLW Repository Ltd's customers of the change of address and telephone numbers of the Customer Team. These new contact details will be effective from 12th December 2011. Forms with the revised Customer Team details will be available on the LLWR website soon, in the meantime please send all customer forms to the below address.

General Customer Team Contacts:

Please use our dedicated customer e-mail address customerteam@llwrsite.com

Telephone: +44 (0)19467 70300

Fax: +44 (0)19467 70266

Address: Customer related correspondence should be addressed to the Customer Team at:

LLW Repository Ltd

Pelham House

Pelham Drive

Calderbridge

Seascale

Cumbria

CA20 1DB

General Transport and Logistics Team Contacts:

Please use our dedicated Transport and Logistics email address

transportandlogistics@llwrsite.com

Telephone: +44 (0)19467 70301

General Service Assurance Team Contacts:

Please use our dedicated Service Assurance email address

serviceassurance@llwrsite.com

Primary Customer Contacts:

Existing Customers should, in the first instance, contact their dedicated Primary Customer Contact as detailed below:

Howard Falconer – Service Support – Reactors

tel: 019467 70281

Contact for Magnox Ltd

Becky Ruddy – Service Support – Energy

tel: 019467 70280

Contact for British Energy, Sellafield Ltd (Operations)

Andy Gibson – Service Support – Research

tel: 019467 70278

Contact for Dounreay Sites Restoration Ltd, research Sites Restoration Ltd, GE Healthcare, Medical Research Council, Science and Technology Facilities Council and National Nuclear Laboratory

Damian Seath – Service Support – Defence

tel: 019467 70277

Contact for Ministry of Defence, AWE and Babcock Marine.

Helen Tattum – Service Support – Fuel

tel: 019467 70288

Contact for Sellafield Ltd (Waste, Decommissioning and Capenhurst) and Springfields

Commercial Support Contacts:

Laura Dixon – Customer Contracts Specialist

tel: 019467 70236

Contact for General Commercial Queries, Waste Forecasting Forms, Waste Consignment Forms and Invoicing

Colleen Moyle – Service Provider Contract Specialist

tel: 019467 70286

Contact for General Commercial Queries, Waste Consignment Forms, Waste Receipts and Invoicing

Packaging and Transport Contacts:

Marc Flynn – Transport and Logistics Manager

tel: 019467 70299

Laura Bell – Transport Services Specialist

tel: 019467 70307

Contact for Transport Services, Road and Rail Haulage

Elaine Dobbin – Transport and Logistics Co-ordinator

tel: 019467 70301

Contact for General Transport and Logistics Queries

Alison Fotheringham – Dangerous Goods Safety Advisor

tel: 019467 70305

Contact for Dangerous Goods Queries

Gillian Spence – Packaging Services Specialist

tel: 019467 70303

Contact for Packaging Services and Container Supply

Service Assurance Contacts:

Anthony Wood – Service Assurance Manager

tel: 019467 70245

Jill Douglas – Assurance Team Member

tel: 019467 70247

Contact for Waste Assurance Forms, Waste Event Reports, Customer Audits and Waste Receipt Monitoring

John Hoggarth – Assurance Team Member

tel: 019467 70248

Contact for Waste Assurance Forms, Waste Event Reports, Customer Audits and Waste Receipt Monitoring

Joanne Hughes – Assurance Team Member

tel: 019467 70246

Contact for Assurance Forms, Waste Event Reports, Customer Audits and Waste Receipt Monitoring

Service Managers:

Alison Gray – Business Manager

tel: 019467 70257

Contact for Waste Services Contract and Customer Services

Alex McCarthy – Contract Services Manager

tel: 019467 70235

Contact for Service Suppliers, Waste Treatment and Disposal Services

Richard Hunter – Support Services Manager

tel: 019467 70275

Contact for New Customers, General Technical Queries and Waste Characterisation

Steve Fraser – Treatment Services Manager

tel: 019467 70289

Contact for Metallic Waste Treatment, Supercompactable Waste Treatment and Combustible Waste Treatment

Michael Gracey – Disposal Services Manager

tel: 019467 70290

Contact for Low Level Waste Disposal and Very Low Level Waste Disposal

Gareth Garrs – Waste Inventory Manager

tel: 019467 70204

Contact for UK National Radioactive Waste Inventory, Waste Accountancy Templates and General Waste Inventory

Steve Chester – Project Manager

tel: 019467 70292

Contact for Customer Team Projects

Further Information and Questions

If you would like any more information or have any questions regarding consignment deliveries, then please either send an e-mail to: customerteam@llwrsite.com or call the Customer Team on 019467 70300

Distribution List

We have distributed this Customer Notice to all people listed in your Company's Customer Contact Details Form (Reference: WSC-FOR-CON):

If you need to update contact details, please submit a revised Contact Details Form:

<http://www.llwrsite.com/customers/customer-forms>