

Introduction

As part of the introduction of the new Waste Services Contract, specific Primary Customer Contacts were named for each Customer that holds a contract with LLW Repository Ltd, as detailed in Customer Notice 10-07.

Following some changes and additions to the Service Support Team, we would like to take this opportunity to revise and update this contacts list. The team remains supported by a network of Primary Service Specialists who are able to provide additional input on specific subjects such as waste characterisation, waste treatment or waste disposal.

Although these Team Members are identified as Primary Customer Contacts, all communication with the Consigner Support Team of LLW Repository Ltd should be via the dedicated customerteam@llwrsite.com e-mail address. This ensures that all enquiries may be addressed as quickly as possible and that requests can be processed even when the Primary Customer Contact is away from the office.

Further Information and Questions

If you would like any more information or have any questions regarding this Customer Notice, then please either send an e-mail to: customerteam@llwrsite.com or call Richard Hunter, Service Support Manager on 01946 722270 or Jonathan Evans, Service Manager on 01946 722044.

Primary Customer Contacts:

Company	Primary Customer Contact
Sellafield Operations	Becky Fallows
Sellafield Decommissioning	Helen Tattum
Capenhurst	Helen Tattum
Magnox North	Howard Falconer
Magnox South	Howard Falconer
Dounreay Site Restoration	Andy Gibson
Research Sites Restoration	Andy Gibson
Springfields	Helen Tattum
Ministry of Defence	Damian Seath
Babcock Marine (Devonport)	Damian Seath
Babcock Marine (Rosyth)	Damian Seath
British Energy	Becky Fallows
GE Healthcare	Andy Gibson
Medical Research Council	Andy Gibson
Science and Technology Facilities Council	Andy Gibson
National Nuclear Laboratory	Andy Gibson
Other Customers	Richard Hunter
New Customers	Richard Hunter

Primary Service Specialists:

Service	Primary Service Specialist
Waste Characterisation	Richard Hunter
Waste Analysis	Richard Hunter
Waste Fingerprinting	Richard Hunter
Waste Assessment	Richard Hunter
Metallic Waste	Steve Fraser
Combustible Waste	Steve Fraser
Supercompactable Waste	Steve Fraser
Low Level Waste	Michael Gracey
Very Low Level Waste	Michael Gracey
Exempt Waste	Michael Gracey
Soil Remediation	Michael Gracey
NORM Waste	Michael Gracey
Hazardous Waste	Michael Gracey