

# 2010 Customer Forum

*LLW Repository Ltd's Annual Customer Event*

Thursday 20<sup>th</sup> May 2010 – Rheged Centre, Penrith (Near Junction 40 of the M6)

## Agenda

08:30 – **Registration** – *Exhibition Area*

### **Opening Session** (*Auditorium with Video Link to the Theatre*)

09:00 – **Chairman's Opening Remarks** – *Martin Walkingshaw, LLW Repository Ltd*

09:10 – **UK Low Level Waste Management** – *Brian Burnett, Nuclear Decommissioning Authority*

09:35 – **LLW Repository Ltd** – *Dick Raaz, LLW Repository Ltd*

10:00 – **Waste Services – Review of the Year** – *Jonathan Evans, LLW Repository Ltd*

10:30 – **Coffee Break** – *Exhibition Area*

## Presentation Sessions

11:00 – **Morning Sessions**

- **Stream 1 in the Auditorium**  
*Chairman – Martin Walkingshaw*
- **Stream 2 in the Theatre**  
*Chairman – Jonathan Evans*

13:00 – **Lunch** – *Exhibition Area*

14:00 – **Afternoon Sessions**

- **Stream 1 in the Auditorium**  
*Chairman – Martin Walkingshaw*
- **Stream 2 in the Theatre**  
*Chairman – Jonathan Evans*

### **Closing Session** (*Auditorium with Video Link to the Theatre*)

15:45 – **Chairman's Closing Remarks** – *Martin Walkingshaw*

16:00 – **Coffee Break** – *Exhibition Area*

16:30 – **Finish**

## **Stream 1 in the Auditorium**

Chairman – *Martin Walkingshaw*

### **Morning Session – LLW Repository Ltd**

- 11:00 – **UK Nuclear Industry Low Level Waste Strategy Implementation**  
*Tim Hedahl, Head of National Strategy, LLW Repository Ltd*
- 11:30 – **Operations / Vault 9 – Managing Waste / Providing Capacity for the UK**  
*Scott Anderson, Site Operations Delivery Manager, LLW Repository Ltd*  
*Paul Pointon, Site Project Delivery Manager, LLW Repository Ltd*
- 12:15 – **Developing the Low Level Waste Repository's Environmental Safety Case**  
*Richard Cummings, ESC Project Manager, LLW Repository Ltd*
- 12:45 – **Question and Answer Panel**

### **Afternoon Session – Customer Services**

- 14:00 – **Consignor Support – Our Plans for 2010**  
*Martin Walkingshaw, Head of Consignor Support, LLW Repository Ltd*
- 14:30 – **Waste Inventory and Forecasting Improvements**  
*Gareth Garrs, Waste Inventory Specialist, LLW Repository Ltd*
- 15:00 – **Packaging and Transport Services**  
*Marc Flynn, Transport and Logistics Manager, LLW Repository Ltd*
- 15:30 – **Question and Answer Panel**

## **Stream 2 in the Theatre**

Chairman – *Jonathan Evans*

### **Full Day Session – Waste Services Contract – Customer Training Workshop**

- 11:00 – **Introducing the Waste Services Contract**  
*Jonathan Evans, Service Manager, LLW Repository Ltd*
- 14:00 – **LLW Repository Ltd's New Waste Acceptance Procedures**  
*Alex McCarthy, Contracted Services Manager, LLW Repository Ltd*
- 15:15 – **Question and Answer Panel**

## Supplier Exhibition

The 2010 Customer Forum will feature an exhibition of suppliers providing a wide range of services related to the management of low level waste. We hope that this provides an opportunity for customers to meet new and existing suppliers within the low level waste supply chain. The following companies will be exhibiting:

ABNC	Gravatom Engineering	Roxtec
Amec	Hoskawa	Sita UK
Canberra UK	International Nuclear Services	Southern Scientific
Croft Associates	Inutec	Studsvik UK
Direct Rail Services	James Fisher	Thermo Fisher
Energy Solutions	National Nuclear Laboratory	VT Group
Furnells	Nuvia	West Cumbria Business Cluster
GEN II	Pycko Scientific	

There are a limited number of spaces still available in the Supplier Exhibition. If you would like to exhibit then please get in touch with Nu-Tech Associates, our event organiser:

- by e-mail: [sales@nu-techassoc.co.uk](mailto:sales@nu-techassoc.co.uk)
- by phone: 01946 695554

## Invites

Our 2010 Customer Forum is primarily intended for our Customers and is an invitation only event. However, if you would like any additional information about the Forum or would like to be invited, then please contact the Event Organisers, Nu-Tech Associates:

- by e-mail: [info@nu-techassoc.co.uk](mailto:info@nu-techassoc.co.uk)
- by phone: 01946 695554

## Website

Additional information about our 2010 Customer Forum can be found on our website:

[www.llwrsite.com](http://www.llwrsite.com)